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CONFIRMATION NO. 6978

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|--|---|---|---|---|
| <b>SERIAL NUMBER</b><br>10/660,900   | <b>FILING OR 371(c) DATE</b><br>09/12/2003<br><b>RULE</b>   | <b>CLASS</b><br>704                       | <b>GROUP ART UNIT</b><br>2626   | <b>ATTORNEY DOCKET NO.</b><br>GB9-2002-0053US1<br>(380) |
| <b>APPLICANTS</b><br>Wendy-Ann Coyle, Eastleigh, UNITED KINGDOM;<br>Stephen James Haskey, Eastleigh, UNITED KINGDOM;   |   |   |   |   |
| <b>** CONTINUING DATA *****</b>  |   |   |   |   |
| <b>** FOREIGN APPLICATIONS *****</b><br>UNITED KINGDOM 0224806.0 10/24/2002  |   |   |   |   |
| <b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b><br><b>** 04/16/2004</b>   |   |   |   |   |
| Foreign Priority claimed <input checked="" type="checkbox"/> yes <input type="checkbox"/> no<br>35 USC 119 (a-d) conditions <input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after<br>met Allowance<br>Verified and Acknowledged <i>Mark Senterfitt</i><br>Examiner's Signature Initials |   | <b>STATE OR COUNTRY</b><br>UNITED KINGDOM | <b>SHEETS DRAWING</b><br>6  | <b>TOTAL CLAIMS</b><br>9                                |
|  |   |   | <b>INDEPENDENT CLAIMS</b><br>3  |   |
| <b>ADDRESS</b><br>AKERMAN SENTERFITT<br>P.O. Box 3188<br>West Palm Beach, FL33402-3188   |   |   |   |   |
| <b>TITLE</b><br>Method and apparatus for a interactive voice response system   |   |   |   |   |
| <b>FILING FEE RECEIVED</b><br>750  | FEES: Authority has been given in Paper<br>No. _____ to charge/credit DEPOSIT ACCOUNT<br>No. _____ for following: |   | <input type="checkbox"/> All Fees<br><input type="checkbox"/> 1.16 Fees ( Filing )<br><input type="checkbox"/> 1.17 Fees ( Processing Ext. of time )<br><input type="checkbox"/> 1.18 Fees ( Issue )<br><input type="checkbox"/> Other _____<br><input type="checkbox"/> Credit |   |